



## Frequently Asked Questions (FAQ)

We are answering emails and phone calls as much as we could. It may take up to 6 hours to respond on email. Please see below for answers to commonly asked questions:

### 1. What type of Photo Booth do you have?

A: We're using an open concept photo booth.

### 2. What exactly does that mean?

A: You and your guests will be taking photos in the open, instead of entering inside a fabric enclosure. You will face our kiosk and see yourself on a 19" LCD screen. A photo booth technician is always there to assist. See our [Photobooth](#) setup.

### 3. Who takes the photos?

A: Our friendly on-site technician/attendant will assist you to make the most of the photo booth experience, worry free. Compared with a self-service photo booth, you will not think of anything what to do first, what to press first and so on. Just strike that pose!

### 4. Can we customize the prints?

A: Yes. With our package price, the output is always customized. Just give us the theme of the event and your ideas and we will make a sample layout for you to approve. See samples at our [Gallery](#).

### 5. What photo size will be the output?

A: It will be on a 4x6 inches or 4R photo with 3 or 4 shots on it. You can check the samples at our [Gallery](#). There will be a 5-second delay before the 1st shot is taken. Then an 8 or 10 or 15 seconds delay from 2nd to the 4th shot. This will give you ample time to get and/or change props.

### 6. Do the photos print instantly?

A: Yes. We are using a compact photo printer which prints your 4x6 inches (4R) photo in a few seconds. Every print will be dry, water resistant, ready to touch and will last for years. We have a second compact photo printer as a back-up. See our [Photobooth](#) setup.

## 7. How long can we rent the photo booth for?

A: With our standard package price, it is good for two (2) hours. But we have an extra hour rate in case you need more time to celebrate. See our [Package Price & Add-Ons](#). Just approach us and we will be more than happy to discuss what works for you!

## 8. Can you provide a digital copy of the photos?

A: Yes. We will provide you of the 4R printout and individual shots on a DVD.

## 9. How many photos can we take?

A: Our package price includes UNLIMITED shots/session with ONE print per shot/session. Example: for a group of 5 persons in one shot/session, they will get only one photo print. However, there is an option for a 2 to 3 photo print with an additional cost. See our [Package Price & Add-Ons](#). The photo booth can print approximately 55 to 70 prints for a 2 hour hire.

## 10. When will you arrive to set-up?

A: In general, we will arrive to set-up one hour before the start of the event. This allows us plenty of time to get the photo booth into the location and set things up properly. We also do some dry run or trial shots. But the official hire time will start when the photo of the first guest has been taken.

## 11. How much space do you need to set up the photo booth?

A: The total recommended floor area required for setup and operation is approximately 2.74m x 2.74m or 9ft x 9ft with a nearby standard 3-pin electrical outlet.

## 12. How many people can fit in the booth together?

A: Our photo booths are designed to fit 4 to 6 people in the standard photo booth configuration. But a 10 to 12 people can still fit as long as everybody can still be seen in the live view LCD monitor. Once you can see yourself on the live view monitor, you'll be included in the photo.

## 13. How much does delivery and set up cost?

A: There is no charge for delivery within 20 kms from point of origin - The Gardens, Manurewa. After the 20 kms free delivery, there is a charge of \$2.00 per kilometer (*to and from*) or [Contact Us](#) for a travel quote.

## 14. What are the requirements to rent a photo booth?

A: Upon confirmation or acceptance by a client, we can **temporarily block** the preferred date and time. As our policy, we require a **non-refundable** 50% deposit. Once we receive the deposit, we can now confirm the booking. So we will not accept booking/s on the same date and time.

Kindly fill up our [Online Booking Form](#).

**15. When is the final payment due?**

A: Full payment is due at least 7 days before the event.

**16. What payments are accepted?**

A: We accept cash, bank transfer or deposit.

**17. Cancellation**

A: If fully paid, we refund fifty (50%) percent for cancellations two (2) weeks before the event date.

**18. PRICES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE.**